

Housing Concerns / Complaints

All International Agricultural Worker housing is inspected by the Durham Region Health Department prior to worker arrival.

If you have any questions or concerns about your housing conditions, call the Durham Region Health Department at 1-800-841-2729 to speak to a public health inspector.

Workers' Rights

If you believe conditions at work are unsafe or you are experiencing harassment or violence at work, get help by calling the Ministry of Labour, Immigration, Training and Skills Development Health and Safety Contact Centre at 1-877-202-0008.

Health & Community Services

Ontario 211

Provides information on and referrals to Ontario's community, social, health-related and government services. Call 2-1-1 or visit 211ontario.ca.

Telehealth

1-866-797-0000

Telehealth is a free, confidential service you can call to get health advice or information 24 hours a day. Assistance is available in other languages.

OHIP Health Benefits

Your employer should have your OHIP card ready for you soon after your arrival to your place of employment.

Faith Based Supports

Emmanuel Baptist Church East (Hispanic /Hispana)

115 Ritchie Ave, Ajax
ebce.ca/servicios
647-921-2818

St. John's Anglican Church

11 Temperance St, Bowmanville
905-623-2460
www.stjohnsbowmanville.com

St. John the Evangelist Catholic Church

903 Giffard St, Whitby
905-668-3676
www.stjohntheevangelistwh.archtoronto.org

St. Paul's Anglican Church

383 Osborne St, Beaverton
705-426-5972
www.saint-pauls.ca

St. Saviours

23 Mill St, Orono
905-485-5594
www.stsavioursoronoco.ca



HEALTH
DEPARTMENT

Durham Health Connection Line
905-668-2020 or 1-800-841-2729
durham.ca/iaw



If you require this information in an accessible format, contact 1-800-841-2729.

DUHEV-645 ENG. March 2024



Durham Region

Welcomes You

International Agricultural
Workers
Community Resource



Community Networks

TNO – The Neighbourhood Organization: Worker Support Services:

Agricultural Workers in Durham with:

- Accessing accurate information, available services, and supports regarding health, legal, and social services.
- Increasing education and empowering migrant workers to exercise their rights while in Canada.
- Supporting increased social, civic engagement and participation of migrant workers in their communities.

Contact: Daniel Quesada-Rebolledo (English and Español)

drebolledo@tno-toronto.org

416-475-2627 (WhatsApp included)

Migrant Worker Ministry (MWM):

MWM is an outreach of the Anglican Diocese of Toronto to the agricultural migrant workers in our community.

Provides the following services at St. Saviour's Hub in Orono:

- Welcome hall/cafe & Wi-Fi
- Thrift Shop
- Food Pantry
- Bikes for farmworkers
- Pastoral care / religious services

Contact: Rev. Augusto Nunez

Phone: 416-886-4482

augusto.nunez73@gmail.com

Consulate / Liaison Offices

Barbados

110 Sheppard Ave. E., Suite 205, Toronto
416-214-9805

Barbados-liaison@foreign.gov.bb

Guatemala

130 Albert St, Suite 1010, Ottawa
consular@embaguate-canada.com

Jamaica

230 Sheppard Ave W, Suite 200, Toronto
416-733-4358

jamliser@bellnet.ca

Mexico

11 King Street W, Suite 350, Toronto
416-368-2875

Ptattor01@sre.gob.mx

Thailand

180 Island Park Drive, Ottawa
613-722-4444

613-853-2650 - after hour emergency

Consular@thaiembassy.ca

Trinidad & Tobago

185 Sheppard Ave W, North York
416-495-9443

congentsoronto@foreign.gov.tt

Other Services

Occupational Health Clinics for Ontario Workers (OHCOW)

Workplace Health and Safety concerns.

Contact: Eduardo Huesca

Call/whatsapp 1-877-817-0336 (ext. 2221)

Email Ehuesca@ohcow.on.ca

ConnexOntario

FREE service that is available to support Mental Health:

Call: 1-866-531-2600

Available 24/7 • Interpretation supports available, ask for your language.

Canadian Mental Health Association Durham

Mental Health and primary care services:

Call: 905-436-8760

Durham Mental Health Services (DMHS)

Mental health information and support:

Call: 905-666-0483 +1-800-742-1890

www.dmhs.ca

Durham Immigration Portal

The Durham Immigration Portal can help answer your questions or direct you to the right service if you are a newcomer to Durham Region

www.durhamimmigration.ca

