



Infection Prevention and Control (IPAC) Lapse Report

Initial Report

Premises/facility under investigation:

Loblaw Pharmacy

Address:

481 Gibb St, Oshawa, ON L1J 1Z4

Type of premises/facility: Pharmacy

IPAC Lapse Details

Date board of health became aware of potential IPAC lapse: 2022-04-22

Date of initial report posting: 2022-05-03

How the potential IPAC lapse was identified: Complaint

Summary description of the IPAC lapse by complainant:

Complainant observed dirty surfaces, improperly stored disinfectant wipes, and improper hand hygiene and glove use.

IPAC Lapse Investigation

Did the IPAC lapse involve a member of a regulatory college? Yes

If yes, was the issue referred to the regulatory college? Yes

Please provide name of the regulatory college(s) and date(s) referred:

Ontario College of Pharmacists on 2022-04-27

Were any corrective measures recommended and/or implemented? Yes

Please provide further details/steps:

- **Operator to practise hand hygiene before and after glove use and between tasks and clients.**
- **Operator to discard gloves immediately after each use, and not reuse or share between clients.**
- **Operator to ensure all surfaces are made of non-absorbent and easy to clean material.**

- **Operator to ensure all surfaces are kept in a sanitary manner.**
- **Operator to provide adequate supply of alcohol-based hand rub and use before the expiry date.**
- **Operator to provide and use hospital-grade disinfectant.**
- **Operator to properly store disinfectant.**

Date any order(s) or directive(s) were issued to the owner/operator:

2022-04-25, 2022-04-27, and 2022-05-17

Final Report

Date of final report posting: 2022-05-18

Date all corrective measures were confirmed: 2022-05-17

Brief description of corrective measures taken: Re-inspections were conducted. All items were in compliance as per the corrective measures indicated above. The extent of the above corrective measures was considered minimal.

Final Report Comments and Contact Information

Any additional comments: Operator education and resources were provided.

If you have any further questions, please contact the Durham Health Connection Line:

Telephone: 1-800-841-2729, or [email](#) us.