



Durham Region Health Department FAX about...

For Health Care Professionals



Service Reduction and Closures

Effective immediately, the following changes will occur to Health Department services due to the ongoing response by Durham Region Health Department to the COVID-19 pandemic.

Healthy Babies Healthy Children Program will continue with reduced services:

- HBHC Screens will continue to be accepted from all referring agencies
- All clients will receive a mailout informing them of supportive services in the community including our Health Connection Line number
- A public health nurse (PHN) will reach out to clients when there is a need for telephone assessment, based on specific screening criteria
- Families will be referred to a lay family visitor for additional telephone support if there are immediate needs as indicated by the PHN's assessment

Breastfeeding Clinic will continue with reduced services:

- Breastfeeding referrals will continue to be accepted from all referring agencies
- All clients will receive a telephone assessment by a PHN
- Clients may be booked for virtual or telephone breastfeeding support to address immediate needs or will be referred to other available community supports as appropriate based on the PHN's assessment

Effective December 20th at 5:00pm the Sexual Health Clinics will temporarily close.

Given the reduction in resources we are very limited in the supports that we can provide to clients. We want to make you aware of this reduction in service delivery so that you may continue to ensure your clients are referred as necessary to other community supports.

Clients can also continue to access telephone support and information through the Durham Health Connection Line 1-800-841-2729 or online at www.durham.ca/health.

For more information about Health Department programs please go to the Health Care Provider website durham.ca/HCP or call the Durham Health Connection Line 1-800-841-2729.

December 15, 2021

905-668-2020 or 1-800-841-2729 | durham.ca/health

If you require this information in an accessible format, contact 1-800-841-2729.

