



# The Regional Municipality of Durham

## COUNCIL INFORMATION PACKAGE

### July 14, 2023

#### Information Reports

[2023-INFO-62](#) Commissioner of Finance – Updates to Fees and Charges Schedules for Debit Card and Credit Card Payment of Transit Fares

#### Early Release Reports

There are no Early Release Reports

#### Staff Correspondence

There is no Staff Correspondence

#### Durham Municipalities Correspondence

There are no Durham Municipalities Correspondence

#### Other Municipalities Correspondence/Resolutions

1. [Town of Caledon](#) – re: Resolution passed at their Council meeting held on June 20, 2023, regarding Illegal Land Use and Enforcement Update
2. [Municipality of Chatham-Kent](#) – re: Resolution passed at their Council meeting held on June 26, 2023, regarding support Bill 5, Stopping Harassment and Abuse by Local Leaders Act, 2023
3. [Municipality of Chatham-Kent](#) – re: Resolution passed at their Council meeting held on June 26, 2023, regarding Time for Change – Municipal Freedom of Information and Protection of Privacy Act
4. [Township of South Stormont](#) – re: Resolution passed at their Council meeting held on June 28, 2023, in support of the Municipality of North Perth and multiple other Ontario municipalities calling on the Province of Ontario to cover the cost of installing school bus stop arm cameras on all school busses

5. [Elgin County](#) – re: Resolution passed at their Council meeting held on July 11, 2023, in support of the Town of Petrolia’s resolution recommending an amendment to the current regulations for licensed home-based childcare operators to increase allowable spaces

**Miscellaneous Correspondence**

1. [Municipal Property Assessment Corporation \(MPAC\)](#) – re: Update to the Application for Direction of School Support (ADSS) form on mpac.ca
2. Durham Regional Police Services Board (DRPSB) – re: [Public Agenda and Finance Committee Package – Tuesday, July 18, 2023](#)

**Advisory / Other Committee Minutes**

1. 9-1-1 Management Board minutes – [June 27, 2023](#)

Members of Council – Please advise the Regional Clerk at [clerks@durham.ca](mailto:clerks@durham.ca), if you wish to pull an item from this CIP and include on the next regular agenda of the appropriate Standing Committee. Items will be added to the agenda if the Regional Clerk is advised not later than noon the day prior to the meeting, otherwise the item will be included on the agenda for the next regularly scheduled meeting of the applicable Committee.

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If this information is required in an accessible format, please contact 1-800-372-1102 ext. 2303



# The Regional Municipality of Durham Information Report

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From: General Manager of Durham Region Transit, Commissioner of Finance  
and Treasurer of Durham Region Transit

Report: [#2023-INFO-62](#)

Date: July 14, 2023

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**Subject:**

Updates to Fees and Charges Schedules for Debit Card and Credit Card Payment of Transit Fares

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**Recommendation:**

Receive for information

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**Report:**

**1. Purpose**

1.1 This report advises Regional Council of the updates to the Region's fee and charges schedules to reflect the new PRESTO Contactless solution to accept transit fare payments made with debit cards or credit cards, including cards linked to smartphones and smartwatches.

**2. Background**

2.1 DRT, along with its partner transit agencies in the GTHA, participate in the PRESTO electronic fare payment system, providing the operational and customer service benefits of electronic fare collection.

**3. Information**

3.1 As of May 2, 2023, following the successful launch of contactless credit card payments in January, Durham Region Transit (DRT) can now accept contactless debit card payment, on all DRT vehicles.

- 3.2 Customers can now pay fares by tapping a PRESTO card, E-Ticket, debit card or credit card, including debit and credit cards linked to smartphones and smartwatches.
- 3.3 Payments made by credit or debit card are equal to the adult cash fare cost of riding Durham Region Transit. The adult cash fare, effective July 1, 2023, is \$4.35.
- 3.4 In accordance with the *Municipal Act, 2021*, the Region's fee and charges schedules are posted on the Region's website and presented to Regional Council for approval as part of the annual Business Plans and Budget. To ensure transparency and clarity, the additional PRESTO Contactless fare payment option will be added to the fee and charges schedules on the Region's website..

#### **4. Conclusion and Next Steps**

- 4.1 Staff will update the fare information on the Region's website to ensure transparency and clarity. With debit and credit card payment now available, customers have another option to pay their transit fare when boarding.

Respectfully submitted,

Original Signed By

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Bill Holmes  
General Manager, DRT

Original Signed By

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Nancy Taylor  
Commissioner of Finance and Treasurer of DRT




Annette Groves  
Mayor

June 29, 2023

Sent via E-Mail: [doug.fordco@pc.ola.org](mailto:doug.fordco@pc.ola.org)

The Honourable Doug Ford  
Premier of Ontario  
Premier's Office, Room 281  
Legislative Building, Queen's Park  
Toronto, ON M7A 1A1

 Corporate Services Department Legislative Services Division	
Date & Time Received:	July 10, 2023 9:11 am
Original To:	CIP
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Take Appropriate Action	<input type="checkbox"/> File <input type="checkbox"/>
Notes/Comments:	

**RE: STAFF REPORT 2023-0327: ILLEGAL LAND USE ENFORCEMENT UPDATE**

Dear Premier Ford,

I am writing to advise that at the Town Council meeting held on June 20, 2023, Council adopted a resolution regarding Staff Report 2023-0327: Illegal Land Use Enforcement Update.

The resolution reads as follows:

*That the Illegal Land Use Enforcement Taskforce's mandate be expanded to include other types of illegal land uses and not solely on illegal trucking land uses; and*

*That the Province be requested to strengthen municipal enforcement powers by:*

- *Amending the Municipal Act to enable municipalities to physically bar entry to properties where illegal land uses that have significant detrimental impacts on adjacent residential properties, the environment or create unsafe situations;*
- *Increasing the maximum penalty amounts in the Planning Act to \$50,000 for an individual upon conviction and on a subsequent conviction, not more than \$25,000 for each day in which the contravention has continued after the day in which the person was initially convicted; and*
- *Including provisions to ensure a corporation is liable to fines of not more than \$100,000 upon first conviction and not more than \$50,000 for each day in which the contravention has continued after the day in which the corporation was initially convicted.*

**THE CORPORATION OF THE TOWN OF CALEDON**

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*That a copy of this report be provided to the Honourable Doug Ford, Premier of Ontario, the Honourable Steve Clark, Minister of Municipal Affairs and Housing, the Honourable Sylvia Jones, MPP, Dufferin-Caledon; the Honourable Doug Downey, Attorney General of Ontario; and*

*That a copy of this report be provided to the municipalities within the Greater Golden Horseshoe area seeking support in the request for strengthened enforcement powers to combat significant illegal land uses negatively impacting communities across Ontario and to the Association of Municipalities of Ontario (AMO) and Rural Ontario Municipal Association (ROMA).*

A copy of Staff Report 2023-0327 has been enclosed for your reference. For more information regarding this matter, please contact my Chief of Staff, Nathan Grundy, directly by email at [nathan.grundy@caledon.ca](mailto:nathan.grundy@caledon.ca) or by phone at 905.584.2272 ext. 4430.

Thank you for your attention to this matter.

Sincerely,



Annette Groves  
Mayor

Cc: The Honourable Steve Clark, Minister of Municipal Affairs and Housing, [minister.mah@ontario.ca](mailto:minister.mah@ontario.ca)  
The Honourable Sylvia Jones, Deputy Premier, Minister of Health and MPP Dufferin-Caledon, [sylvia.jones@pc.ola.org](mailto:sylvia.jones@pc.ola.org)  
The Honourable Doug Downey, Attorney General of Ontario, [doug.downey@pc.ola.org](mailto:doug.downey@pc.ola.org)  
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## Staff Report 2023-0327

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Meeting Date: June 6, 2023

Subject: Illegal Land Use Enforcement Update

Submitted By: Mark Sraga, Director, Building Services and Municipal Law Enforcement

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### RECOMMENDATION

That the Illegal Land Use Enforcement Taskforce's mandate be expanded to include other types of illegal land uses and not solely on illegal trucking land uses; and

That the Province be requested to strengthen municipal enforcement powers by:

- Amending the *Municipal Act* to enable municipalities to physically bar entry to properties where illegal land uses that have significant detrimental impacts on adjacent residential properties, the environment or create unsafe situations;
- Increasing the maximum penalty amounts in the *Planning Act* to \$50,000 for an individual upon conviction and on a subsequent conviction, not more than \$25,000 for each day in which the contravention has continued after the day in which the person was initially convicted; and
- Including provisions to ensure a corporation is liable to fines of not more than \$100,000 upon first conviction and not more than \$50,000 for each day in which the contravention has continued after the day in which the corporation was initially convicted.

That a copy of this report be provided to the Honourable Doug Ford, Premier of Ontario, the Honourable Steve Clark, Minister of Municipal Affairs and Housing, the Honourable Sylvia Jones, MPP, Dufferin-Caledon; and

That a copy of this report be provided to the municipalities within the Greater Golden Horseshoe area seeking support in the request for strengthened enforcement powers to combat significant illegal land uses negatively impacting communities across Ontario and to the Association of Municipalities of Ontario (AMO) and Rural Ontario Municipal Association (ROMA).

### REPORT HIGHLIGHTS

- Constant and undeterred enforcement efforts by both the Municipal Law Enforcement Division and the Legal Services Division is achieving the results that were envisioned when Council approved the creation of this dedicated enforcement effort.

- The Town has been successful in pursuing injunctions through the courts and will continue utilizing this enforcement mechanism for property owners that do not come into compliance to the Town's By-laws through normal enforcement actions.
- Land use permissions and performance standards should be developed and enacted through the Town's Zoning By-law to permit and regulate the creation of legal truck storage facilities.
- Advocacy with the Ministry of Municipal Affairs and Housing is necessary to secure additional enforcement powers that are needed to provide more effective and cost-efficient enforcement of municipal land use B-law with respect to illegal land use.
- That the Illegal Land Use Enforcement Taskforce (Trucking) expand its mandate to include other types of illegal land uses including but not limited to event centres, institutional uses and places of worship.

## **DISCUSSION**

### **Background**

In 2019, staff were approved by Council to implement an Illegal Land Use Enforcement Taskforce with the objective of addressing the growing illegal land use issues related to the parking and storage of tractor trailers and commercial vehicles. This includes all property types in the Town, both those of a smaller scale (e.g., one or two trucks parked on rural properties), as well as those properties with a larger commercial operation. To effectively address the scope and scale of the issue, it was determined that staff would take a proactive approach to identify properties where the parking and storage of tractor trailers and commercial vehicles exist rather than relying solely on a complaint-based method and engage in education and enforcement. The dedicated resources allocated for this initiative included the following staff compliment; two (2) Municipal Law Enforcement Officers, one (1) assistant Town Solicitor and one (1) coordinator. Due to the Covid-19 Pandemic, implementation of this dedicated staff group was delayed until July 2021. Since that time, they have been actively involved in undertaking proactive educational and enforcement efforts.

### **Education and Communication Strategy**

As part of the initiative to address the illegal land use issue, staff engaged with an external consultant to develop a public education and strategic communications strategy in consultation with our Communications staff. The objective of the strategy is to effectively educate external stakeholders and property owners on the Town's land use policies and Zoning By-law; the types of properties on which the parking and storage of tractor trailers and commercial vehicles are permitted; the processes that must be followed to be in compliance with the applicable regulations; and updated enforcement efforts undertaken by enforcement staff assigned to this initiative. The result of this effort was the creation of a guide that provides an easy-to-understand explanation of the Zoning By-laws as it

relates to truck parking and storage along with the actions being taken by the Town with respect to enforcing these rules.

Along with the production of this guide, staff continue to utilize a variety of communication tactics to help inform residents and operators of illegal truck storage facilities of the rules and consequences for violating the Town's By-laws. These efforts include:

- a month-long radio campaign on Parvasi radio,
- resident focused social media campaign,
- numerous media releases highlighting successful outcomes through the courts
- media interviews and responses

### **Enforcement Efforts**

As previously referenced the commencement of proactive enforcement efforts began in July 2021 with the Officers conducting inspections on properties that had been previously identified by residents or Town staff as possibly having illegally stored trucks. Since then, Officers have investigated over 310 properties for potential illegal truck storage violations occurring (see Figure 1 for illustration of location of properties investigated).

**Figure 1:** Location of properties investigated



Over 137 enforcement actions have been commenced because of these investigations. Depending on the severity of the By-law contraventions different enforcement actions were employed to seek compliance with the Town's By-laws. These enforcement actions

include the issuance of letters notifying the property owner of the By-law contravention(s), issuance of tickets, laying of charges or seeking court injunctions. While voluntary compliance has been achieved for some of the properties there are 36 properties where the matters are still before the courts.

While the overall enforcement objective is to achieve compliance with the Town's By-laws, the Town seeks meaningful financial penalties for those property owners who willfully ignore the Town's By-laws or do not voluntarily come into compliance. Through the combined efforts of the Officers (who are employing additional investigative techniques to provide stronger evidence) and Legal staff (who can educate and demonstrate in Court of the severity of these offences) the Courts are now imposing very significant fine amounts when a defendant is found guilty of a violation related to an illegal trucking operation. The Courts have the sole discretion in determining the fine amounts and staff have been successful in achieving fine amounts between \$35,000 - \$50,000 dollars which is the maximum amount prescribed in the *Planning Act*. To date the total amount of fines levied by the courts has been over \$350,000.00. Along with these significant fine amounts the Courts are also starting to issue Prohibition Orders. Prohibition Orders are a Court directive for the convicted party to cease using the property in noncompliance with the Order effective the date the Order is issued. Should the prohibition use continue then the Enforcement Team may lay charges for failing to comply with an Order, which would result in fines that could be imposed daily. This can result in significant consequences for the owner/operator as these daily fines can become financially onerous depending on how long the property remains noncompliant.

In addition to these court charges the Town has been successful in obtaining Superior Court issued injunctions against some of the most egregious illegal trucking operations and to date there have been 3 successful court injunctions issued for the following properties:

- 6086 Mayfield Road
- 6186 Mayfield Road
- 6230 Mayfield Road (all illegally stored vehicles have been removed from this property – see Schedule A).

While these injunctions are a very powerful enforcement tool, they are very costly for the Town to instigate and carry through the Court systems and can in some instances be a slow process, taking up to a year or beyond to achieve a Superior Court decision and Order. Along with these Zoning related enforcement actions staff have also undertaken actions to achieve compliance with the Town's other By-laws, such as the Traffic By-law and the Fill By-law, where possible and warranted. This includes actions such as placing concrete barriers on the Town's right-of-way when illegal entrances have been created

(see Figure 2) with intent of preventing the continued unpermitted use of the Town's right-of-way or the removal of illegally placed fill.

**Figure 2: Example of physical enforcement action**



Along with physical actions being taken such as the placement of barriers or removal of illegally placed fill, another action undertaken to help reduce the cost advantage of operating illegally has been to inform the Municipal Property Assessment Corporation (MPAC) through Finance staff of changes in use of the property and have the property reassessed. Often, illegal operators are surreptitiously converting farm properties to commercial properties and by informing MPAC of the actual use of the property appropriate taxes can be levied, ensuring equal treatment for legal and illegal operators. To date there have been 25 properties reassessed and this has resulted in more than a \$384,000 increase in the tax levy for these properties; another 24 properties are still waiting to be reassessed. Staff also regularly inform our contacts at the Canadian Revenue Agency (CRA) of these operations as we have found that there is a significant amount of cash transactions between the vehicle operators storing their vehicles on the property and the operators of these yards. Staff also regularly communicate with other enforcement agencies such as the Toronto and Region and Conservation Authority (TRCA), Ontario Ministry of Transportation (MTO), Ministry of Environment, Conservation and Parks (MECP), and the Electrical Safety Authority (ESA) on these illegal operations and coordinate our enforcement efforts with them as much as possible.

### **Current Challenges and Solutions**

Illegal land uses are not just restricted to illegal trucking operations/storage facilities but other uses such as event centres, institutional uses or places of worship are becoming more common in Caledon. These illegal uses all have significant impacts on adjacent property owners due to the disturbances created and non-compatibility with adjacent

residential properties or road safety. Therefore, it is recommended that this taskforce's enforcement mandate be expanded to include these other types of illegal land uses and not just focused solely on the illegal trucking land uses. While this change to the mandate will not have an immediate impact on the staff compliment it will re-enforce the work the team is doing and enable them to utilize their enforcement/legal skills on these complex files. The investigative and enforcement tools used for the illegal trucking uses are identical to the ones used for these other types of illegal uses and they are all regulated by the same provincial legislation and municipal regulations (ie. *Planning Act* and *Zoning By-law*) as well as the same enforcement challenges while pursuing compliance amongst non-compliant property owners.

Prosecution matters can typically take months and sometimes years to resolve and while the matter is being dealt with through the Courts, the illegal operation continues to make money for the operator. Also, while the fine amounts being ordered by the Courts are increasingly significant, for some of the larger illegal operations these fines are just considered the "cost of doing business". More robust and efficient enforcement measures are needed if the Town is to be successful in combatting these illegal operations. These suggested new enforcement measure need to include more significant financial penalties prescribed in the *Planning Act* including special fines provisions. Currently, the maximum fine amounts are as follows:

- An individual is liable to a fine of not more than \$25,000 upon first conviction and on a subsequent conviction, not more than \$10,000 for each day in which the contravention has continued after the day in which the person was initially convicted.
- A corporation is liable to fines of not more \$50,000 upon first conviction and not more than \$25,000 for each day in which the contravention has continued after the day in which the corporation was initially convicted.

It should be noted that directors or officers of corporations can also be charged and if found guilty of the charges they would be subject to the same penalty provisions as an individual.

In view of the revenues being generated from some of these large illegal operations the maximum fine amounts should be doubled, and special fine provisions like those found in the *Municipal Act* should also be introduced in the legislation. A special fine amount would enable a Court to levy a fine higher than the maximum amount prescribed in the legislation in circumstances where there has been an economic advantage or gain by violating the *Zoning By-law*. An example of this is in the Town's *Business Licensing By-law* which has a special fine provision that states, "a special fine equal to the amount of the economic gain may be imposed".

In addition to these increased fines the Town needs further enhanced enforcement powers including the authority for the municipality to bar entry to the property in circumstances where the illegal land use is occurring and it is having significant detrimental impacts on adjacent properties/occupants, the environment or creating unsafe situations such as traffic safety. These enhanced enforcement powers should be like the ones that currently exist in the provincial *Cannabis Control Act* in terms of that authority to issue a closure order along with the authority to physically block or restrict access to the property. Recognizing that this type of enforcement authority is very significant it is necessary to also have an appeal mechanism which property owners or tenants can avail themselves of when such orders and actions are taken, or the property owner has removed the illegal use. This appeal process should be through the Superior Court of Justice so that a hearing by a Judge can be held and the Judge should have the authority to confirm, modify or rescind a closure order. Implementation of such powers would be extremely effective and efficient in addressing illegal land uses such as the ones that are currently occurring in Caledon.

It needs to also be understood that even if the province was to implement these additional enforcement provisions there is a clear need for proper truck parking/storage facilities within the Town. Currently the Town's Zoning By-law does not permit such a use and considering the number of logistic facilities that have been constructed in the Town and the volume of new ones that are slated to be built both within and within proximity to the Town then this need will only continue to grow. Having clear land use designations in the most appropriate locations in the Town along with the necessary performance standards to mitigate the impacts these uses may have will help reduce the volume of illegal operations especially when combined with a very robust enforcement program regarding the illegal operations.

### **Recommended Advocacy to Combat Illegal Land Use Issues**

Staff are recommending that the Town advocate to the Province to support municipalities in efforts to combat illegal land use issues through the following means:

- Amend the *Municipal Act* to enable municipalities to physically bar entry to properties where illegal land uses that have significant detrimental impacts on adjacent residential properties, the environment or create unsafe situations.
- Increase the maximum penalty amounts in the *Planning Act* to \$50,000 for an individual upon conviction and on a subsequent conviction, not more than \$25,000 for each day in which the contravention has continued after the day in which the person was initially convicted.
- Include provisions to ensure a corporation is liable to fines of not more \$100,000 upon first conviction and not more than \$50,000 for each day in which the

contravention has continued after the day in which the corporation was initially convicted.

### **Summary**

Constant and undeterred enforcement efforts by both the Municipal Law Enforcement division and the Legal division is achieving the results that were envisioned when Council approved the creation of this dedicated Enforcement initiative. This success can be directly attributed to the professionalism and commitment of the staff and the leadership who have been assigned to this endeavour. Even though it will take time to achieve compliance with some of the more flagrant contraveners, staff will utilize all the enforcement tools provided for in the *Planning Act* along with other legal remedies as we work towards achieving compliance amongst these non-compliant property owners.

### **FINANCIAL IMPLICATIONS**

Financial implications are contained throughout this report.

### **COUNCIL WORK PLAN**

Subject matter is not relevant to the Council Workplan.

### **ATTACHMENTS**

Schedule A: Illustration showing the successful enforcement action at 6230 Mayfield Road



Schedule A to Staff Report 2023-0327






**Municipality of Chatham-Kent**  
 Corporate Services  
 Municipal Governance  
 315 King Street West, P.O. Box 640  
 Chatham ON N7M 5K8

June 27, 2023

The Honourable Doug Ford  
[Premier@ontario.ca](mailto:Premier@ontario.ca)

 Corporate Services Department Legislative Services Division	
Date & Time Received:	July 10, 2023 8:34 am
Original To:	CIP
Copies To:	
Take Appropriate Action	<input type="checkbox"/> File <input type="checkbox"/>
Notes/Comments:	

**Re: Support Bill 5**

Please be advised the Council of the Municipality of Chatham-Kent, at its regular meeting held on June 26, 2023, passed the following resolution:

Whereas Council has previously approved the development of a Municipal Diversity, Equity, Inclusion and Justice Strategy.

Whereas this Council previously passed a motion in support of Bill 5.

Whereas a safe and respectful workplace is a basic expectation of all Ontarians and a part of our DEIJ Strategy.

Whereas serving our communities in a leadership role is a privilege and a responsibility.

Whereas all council members agree to follow a Code of Conduct when they are sworn into office.

Whereas AMO, other municipal organizations such as ROMA and OBCM and 84 municipalities have lent their support to making changes to improve and has now requested more direct support from Municipal Councils.

Whereas democracy suffers when the public loses confidence in their representatives and institutions.

Whereas improving local public discourse will improve public confidence in local government and increase respect for our municipal institutions and the work we do.

Therefore, the Municipality of Chatham-Kent supports the recommendations made by AMO,

That the

- Codes of Conduct should be updated to include workplace safety and harassment policies
- Codes of Conduct should have an escalating enforcement mechanism through administrative monetary penalties that recognize local circumstances
- Integrity Commissioners should have better, standardized training to improve consistency of decisions across the province in the most egregious cases, such

as harassment or assault, municipalities should be able to apply to a judge to remove a sitting member if recommended by an Integrity Commissioner

- A member removed under this process should be unable to sit in another election during the term of office removed and the subsequent term

That the Municipality of Chatham-Kent continues to urge the Ontario Government to table and pass legislation to make these changes as soon as possible.

That Administration be directed based on AMO's request to set up meetings with our local MPP's before the AMO Conference in August to request that the Government of Ontario introduce legislation to enact our recommended changes.

If you have any questions or comments, please contact Judy Smith at [ckclerk@chatham-kent.ca](mailto:ckclerk@chatham-kent.ca)

Sincerely,

Judy Smith, CMO  
Director Municipal Governance  
Clerk /Freedom of Information Coordinator

C

Minister of Municipal Affairs and Housing  
Local MPPs  
Ontario Municipalities



**Municipality of Chatham-Kent**

Corporate Services

Municipal Governance

315 King Street West, P.O. Box 640


Chatham ON N7M 5K8

July 5, 2023

Via Email: [Kaleed.Rasheed@ontario.ca](mailto:Kaleed.Rasheed@ontario.ca)

Minister of Public and Business Service Delivery (MPBSD)

Honourable Rasheed:

 Corporate Services Department Legislative Services Division	
Date & Time Received:	July 10, 2023 8:36 am
Original To:	CIP
Copies To:	
Take Appropriate Action	<input type="checkbox"/> File <input type="checkbox"/>
Notes/Comments:	

**Re: Time for Change  
Municipal Freedom of Information and Protection of Privacy Act**

Please be advised the Council of the Municipality of Chatham-Kent at its regular meeting held on June 26, 2023 passed the following resolution:

WHEREAS the Municipal Freedom of Information and Protection of Privacy Act R.S.O. 1990 (MFIPPA) dates back 30 years;

AND WHEREAS municipalities, including the Municipality of Chatham-Kent, practice and continue to promote open and transparent government operations, actively disseminate information and routinely disclose public documents upon request outside of the MFIPPA process;

AND WHEREAS government operations, public expectations, technologies, and legislation surrounding accountability and transparency have dramatically changed and MFIPPA has not advanced in line with these changes;

AND WHEREAS the creation, storage and utilization of records has changed significantly, and the Municipal Clerk of the Municipality is responsible for records and information management programs as prescribed by the Municipal Act, 2001;

AND WHEREAS regulation 823 under MFIPPA continues to reference antiquated technology and does not adequately provide for cost recovery, and these financial shortfalls are borne by the municipal taxpayer;

AND WHEREAS the threshold to establish frivolous and/or vexatious requests is unreasonably high and allows for harassment of staff and members of municipal councils, and unreasonably affects the operations of the municipality;

AND WHEREAS the Act fails to recognize how multiple requests from an individual, shortage of staff resources or the expense of producing a record due to its size, number or physical location does not allow for time extensions to deliver requests and unreasonably affects the operations of the municipality;

AND WHEREAS the name of the requestor is not permitted to be disclosed to anyone other than the person processing the access request, and this anonymity is used by requesters to abuse the MFIPPA process and does not align with the spirit of openness and transparency embraced by municipalities;

AND WHEREAS legal professionals use MFIPPA to gain access to information launch litigation against institutions, where other remedies exist;

AND WHEREAS there are limited resources to assist administrators or requestors to navigate the legislative process;

AND WHEREAS reform is needed to address societal and technological changes in addition to global privacy concerns and consistency across provincial legislation;

BE IT RESOLVED THAT the Ministry of Government and Consumer Services be requested to review the MFIPPA, and consider recommendations as follows:

1. That MFIPPA assign the Municipal Clerk, or designate to be the Head under the Act;
2. That MFIPPA be updated to address current and emerging technologies;
3. That MFIPPA regulate the need for consistent routine disclosure practices across institutions;
4. That the threshold for frivolous and/or vexatious actions be reviewed, and take into consideration the community and available resources in which it is applied;
5. That the threshold for frivolous and/or vexatious also consider the anonymity of requesters, their abusive nature and language in requests to ensure protection from harassment as provided for in Occupational Health and Safety Act;
6. That the application and scalability of fees be designed to ensure taxpayers are protected from persons abusing the access to information process;
7. That administrative practices implied or required under the Act, including those of the IPC, be reviewed and modernized;
8. That the integrity of the Act be maintained to protect personal privacy and transparent governments.

If you have any questions or comments, please contact Judy Smith at [ckclerk@chatham-ketn.ca](mailto:ckclerk@chatham-ketn.ca)

Sincerely,

Judy Smith, CMO  
Director Municipal Governance  
Clerk /Freedom of Information Coordinator

c.

Lianne Rood, MP  
Dave Epp MP  
Trevor Jones, MPP  
Monte McNaughton, MPP  
Information and Privacy Commissioner of Ontario  
Association of Municipalities of Ontario  
AMCTO Legislative and Policy Advisory Committee  
Ontario municipalities



**Municipality of Chatham-Kent**

Corporate Services

Municipal Governance

315 King Street West, P.O. Box 640


Chatham ON N7M 5K8

July 5, 2023

Via Email: [Kaleed.Rasheed@ontario.ca](mailto:Kaleed.Rasheed@ontario.ca)

Minister of Public and Business Service Delivery (MPBSD)

Honourable Rasheed:

 Corporate Services Department <b>Legislative Services Division</b>	
Date & Time Received:	July 10, 2023 8:36 am
Original To:	CIP
Copies To:	
Take Appropriate Action	<input type="checkbox"/> File <input type="checkbox"/>
Notes/Comments:	

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6. That the application and scalability of fees be designed to ensure taxpayers are protected from persons abusing the access to information process;
7. That administrative practices implied or required under the Act, including those of the IPC, be reviewed and modernized;
8. That the integrity of the Act be maintained to protect personal privacy and transparent governments.



If you have any questions or comments, please contact Judy Smith at [ckclerk@chatham-ketn.ca](mailto:ckclerk@chatham-ketn.ca)

Sincerely,

Judy Smith, CMO  
Director Municipal Governance  
Clerk /Freedom of Information Coordinator

c.

Lianne Rood, MP  
Dave Epp MP  
Trevor Jones, MPP  
Monte McNaughton, MPP  
Information and Privacy Commissioner of Ontario  
Association of Municipalities of Ontario  
AMCTO Legislative and Policy Advisory Committee  
Ontario municipalities

**From:** Ashley Sloan <ashley@southstormont.ca>

**Sent:** July 6, 2023 11:43 AM

**To:** Premier of Ontario Premier ministre de l'Ontario <premier@ontario.ca>; Minister (EDU) <minister.edu@ontario.ca>; Nolan.Quinn@pc.ola.org; resolutions@amo.on.ca

**Cc:** lcline@northperth.ca; Loriann Harbers <loriann@southstormont.ca>

**Subject:** South Stormont Resolution - School Bus Stop Arm Cameras

You don't often get email from [ashley@southstormont.ca](mailto:ashley@southstormont.ca). [Learn why this is important](#)

Good day,

Please be advised that Council of the Township of South Stormont passed the following resolution on June 28, 2023:

**Resolution No. 157/2023**

**Moved By: Councillor Cindy Woods**

**Seconded by: Councillor Jennifer MacIsaac**

**That Council of the Township of South Stormont supports the Municipality of North Perth and multiple other Ontario municipalities calling on the Province of Ontario to cover the costs of installing school bus stop arm cameras on all school buses, prior to the start of the 2023-2024 school year; and further,**

**That a copy of this resolution of support be forwarded to the Premier, Minister of Education, MPP Nolan Quinn, AMO, and all municipalities in Ontario.**

**Result: CARRIED**

Kind regards,



**Ashley Sloan, AMP**

Deputy Clerk  
Marriage Officiant

Email: [ashley@southstormont.ca](mailto:ashley@southstormont.ca)

Phone: 613-534-8889 ext. 204



2 Mille Roches Road, PO Box 84, Long Sault, ON K0C 1P0  
[www.southstormont.ca](http://www.southstormont.ca)

July 11, 2023

Hon. Stephen Lecce  
Minister of Education  
via email: [stephen.lecce@pc.ola.org](mailto:stephen.lecce@pc.ola.org)

 Corporate Services Department Legislative Services Division	
Date & Time Received:	July 12, 2023 9:04 am
Original To:	CIP
Copies To:	
Take Appropriate Action	<input type="checkbox"/> File <input type="checkbox"/>
Notes/Comments:	

**RE: Support for resolution from the Town of Petrolia recommending an amendment to the current regulations for licensed home-based childcare operators to increase allowable spaces**

Dear Minister Lecce,

Please be advised that at their meeting on July 11, 2023, Elgin County Council considered correspondence received from the Council of the Town of Petrolia recommending that the Ministry of Education consider addressing concerns regarding the child care shortage in Petrolia, Lambton, and across the province, and passed the following resolution:

“Moved by: Councillor Couckuyt  
Seconded by: Councillor Leatham

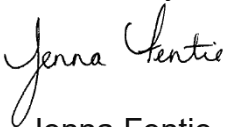
RESOLVED THAT Elgin County Council supports the resolution from the Council of the Town of Petrolia recommending amendments to the current regulations for licensed home-based childcare operators to increase allowable spaces; and

THAT a copy of this resolution be forwarded to Honourable Doug Ford, Premier of Ontario, Honourable Michael Parsa, Minister of Children, Community & Social Services, MPP Rob Flack, and the Municipalities of Ontario.

Motion Carried.”

A copy of the resolution received from the Town of Petrolia is attached for reference.

Yours truly,



Jenna Fentie  
Manager of Administrative Services/Deputy Clerk  
[jfentie@elgin.ca](mailto:jfentie@elgin.ca)

cc Hon. Doug Ford, Premier of Ontario  
Hon. Michael Parsa, Minister of Children, Community & Social Services  
Rob Flack, MPP for Elgin-Middlesex-London  
Municipalities of Ontario

June 29, 2023

Hon. Stephen Lecce  
Minister of Education  
[Stephen.Lecceco@pc.ola.org](mailto:Stephen.Lecceco@pc.ola.org)

***Via email***

RE: recommendation for amendment to the current regulations for licensed home-based childcare operators to increase allowable spaces.

Dear Minister Lecce,

During the June 26, 2023 regular meeting of council, council in response to recent publicly raised concern heard a report from staff in relation to the above, with the following resolution passed:

Moved: Liz Welsh

Seconded: Chad Hyatt

WHEREAS in response the Petrolia Childcare Advocacy Group's recent delegation to Council where they identified a shortage of child care spaces in the Town of Petrolia; and

WHEREAS through additional research undertaken by the Town Staff, and in consultation with the County of Lambton Social Services, it has been further identified that there is an extreme shortage of child care spaces not only across the County but the Province as a whole; and

WHEREAS in response to the identified need the County hosted a community information night to educate members of the public who may be able to offer a licensed home-based child care service;

NOW THEREFORE **the Council of the Town of Petrolia recommends to the Hon. Stephen Lecce, Minister of Education, that in time for the 2023 school year amendment to the current regulations be made to allow licensed home-based child care operators the ability to provide two (2) before and after school care spaces to school aged children, in addition the permitted six (6) full time child care spaces; and**

**THAT in an effort to attract and retain qualified early childhood educators, the Minister of Education, review the current wage bracket for early childhood educators with implementation of an increase to wages to align with the services provided; and**

**THAT the province provides more capital based funding sources for the construction of new centre-based facilities; and**

**THAT the province considers increasing the current goal of thirty-three percent (33%) access ratio, to align better with the current provincial situation and anticipated population growth over the next ten (10) years; and**

THAT these items be considered sooner rather than later, to assist in remedying the critical child care shortage experienced in Petrolia, Lambton, and across the province; and

Phone: (519)882-2350 • Fax: (519)882-3373 • Theatre: (800)717-7694

411 Greenfield Street, Petrolia, ON, N0N 1R0

[www.town.petrolia.on.ca](http://www.town.petrolia.on.ca)



THAT this recommendation be forwarded to Hon. Doug Ford, Premier of Ontario | Hon. Michael Parsa, Minister of Children, Community & Social Services | Mr. Bob Bailey, MPP of Sarnia-Lambton | Hon. Monte McNaughton, MPP of Lambton-Kent-Middlesex | Mr. Kevin Marriott, Warden of Lambton County | Municipalities of Ontario;

Carried

Kind regards,

*Original Signed*

Mandi Pearson  
Clerk/Operations Clerk

cc:

Hon. Doug Ford, Premier of Ontario [premier@ontario.ca](mailto:premier@ontario.ca) | Hon. Michael Parsa, Minister of Children, Community & Social Services [Michael.Parsaco@pc.ola.org](mailto:Michael.Parsaco@pc.ola.org) | Mr. Bob Bailey, MPP of Sarnia-Lambton [bob.bailey@pc.ola.org](mailto:bob.bailey@pc.ola.org) | Hon. Monte McNaughton, MPP of Lambton-Kent-Middlesex [Monte.McNaughtonco@pc.ola.org](mailto:Monte.McNaughtonco@pc.ola.org) | Mr. Kevin Marriott, Warden of Lambton County [Monte.McNaughtonco@pc.ola.org](mailto:Monte.McNaughtonco@pc.ola.org) | Municipalities of Ontario

Phone: (519)882-2350 • Fax: (519)882-3373 • Theatre: (800)717-7694

411 Greenfield Street, Petrolia, ON, N0N 1R0

[www.town.petrolia.on.ca](http://www.town.petrolia.on.ca)



---

**From:** Christian Bennett <[christian.bennett@mpac.ca](mailto:christian.bennett@mpac.ca)>

**Sent:** Tuesday, July 11, 2023 11:15:40 AM

**To:** Cheryl Bandel <[Cheryl.Bandel@Durham.ca](mailto:Cheryl.Bandel@Durham.ca)>

**Subject:** MPAC: New Application for Direction of School Support - Action Requested

You don't often get email from [christian.bennett@mpac.ca](mailto:christian.bennett@mpac.ca). [Learn why this is important](#)



**MUNICIPAL  
PROPERTY  
ASSESSMENT  
CORPORATION**

Good morning Cheryl,

Further to the launch of the School Support Portal in March, the Municipal Property Assessment Corporation (MPAC) has updated the **Application for Direction of School Support (ADSS)** form on the [Changing Your School Support page](#) on mpac.ca. The improvements of the new ADSS form include:

- The removal of the School Lease requirement replaced with an Attestation of Unit Support
- A simplification and clarification of various fields in the form including the different school boards
- Directing users to mpac.ca for the online portal
- MPAC contact information, if required for assistance.

We encourage you to update the ADSS form in the resources you share with residents and update your website to indicate that a Separate School Lease Agreement is no longer required.

**Here are the direct links to the forms:**

English – <https://www.mpac.ca/sites/default/files/docs/pdf/ADSS-new-form-EN.pdf>

French – <https://www.mpac.ca/sites/default/files/docs/pdf/ADSS-new-form-FR.pdf>

Since the School Support portal launched on March 22, 2023, it has received well over 1700 school support changes. We could not have done it without your support, and we ask that you continuously provide and direct parents and guardians to the School Support portal on mpac.ca.

Please do not hesitate to reach out to me should you have any further questions.

Thank you.

**Christian Bennett, M.I.M.A (he/they)**

Account Manager, Municipal & Stakeholder Relations

Municipal Property Assessment Corporation,

1340 Pickering Pkwy,

Pickering ON, L1V 0C4

Office: 289.317.0844 | Cell: 416.407.4167

If this information is required in an accessible format, please contact 1-800-372-1102 ext. 2097.

## **The Regional Municipality of Durham**

### **MINUTES**

#### **9-1-1 MANAGEMENT BOARD**

**June 27, 2023**

A regular meeting of the 9-1-1 Management Board was held in the Council Chambers, Regional Municipality of Durham Headquarters, 605 Rossland Road East, Whitby, at 9:30 A.M. Electronic participation was permitted for this meeting.

#### **1. Roll Call**

Present: G. O'Blenes, Durham Regional Police (Chair)  
M. Berney, Scugog Fire & Emergency Services  
T. Cheseboro, Region of Durham Paramedic Services  
B. Garrod, Durham Regional Council  
M. Simpson, Director of Risk Management, Economic Studies and Procurement, Durham Region  
J. Wichman, Communications/9-1-1 Technical Manager  
**\*all members of Committee participated electronically**

Absent: L. Kellett, Oshawa Central Ambulance Communications Centre, Ministry of Health – Emergency Health Program Management & Delivery Branch

#### **Staff**

Present: A. Chung, Systems Support Specialist, Corporate Services – IT  
T. Fetter, Director, Business Services, Durham Regional Police Service  
N. Prasad, Assistant Secretary to Council, Legislative Services Division – Corporate Services Department

#### **2. Declarations of Interest**

There were no declarations of interest.

#### **3. Approval of Minutes**

Moved by J. Wichman, Seconded by M. Simpson,  
(6) That the minutes of the 9-1-1 Management Board meeting held on April 25, 2023, be adopted.

CARRIED

#### **4. 9-1-1 Call Statistics**

J. Wichman provided the statistics for calls transferred from January to May, 2023. He advised that there is usually an increase at the start of the year, then a drop, and then a steady increase throughout the year. He stated that overall, there is a steady increase from year to year.

**5. DRPS Update re: 9-1-1 System**

J. Wichman provided an overview of the following issues involving the 9-1-1 system:

- There has not been any outages with regards to the Bell 9-1-1 lines and the system has been stable since the last call;
- There has been a few network issues that have impacted the Communications Centre; and
- There have been no impacts to answering 9-1-1 calls or calling back abandoned calls. The issues have been resolved by the IT Department.

**6. Update on NG 9-1-1 Grant Application**

J. Wichman advised that a lot of the funds have been used and staff is waiting for some final invoices to come in before reporting back to SOLGEN. He advised that reporting is due next month to confirm how the funds were spent. He advised that there are no details on the next phase but advised that he will reach out to his contacts to get some information.

J. Wichman advised that he is looking into doing an audit of the address collection in the Region to put into the 9-1-1 management budget but hoping that part of the funds (if not all) will be recovered from the second phase of the grant. He advised that this would prepare them for one of the new features with NG 9-1-1 that will be coming after the launch and is going to be the way calls are routed within the 9-1-1 network. He advised that it will be geodetic, meaning it will be based on the geolocation of the caller.

Chair O'Blenes thanked everyone for all the work put into meeting the requirements of the grant.

**7. Recent Android SOS Feature Update and Impact on the 9-1-1 Centre**

J. Wichman stated that a recent Android feature update has drastically impacted the group as a Public Safety Answering Point (PSAP) with respect to their ability to answer calls. He advised that the service update from Android added a feature called emergency SOS to the cell phone software and when the software update was released, the feature was enabled. The feature allows the user to press their power button a few times and it automatically calls 9-1-1. He stated that there was immediate increase in PSAP call volumes from April to May of 20%. He stated that the impact is at a global level and is being felt all across Canada, the United States, as well as Europe and that the issue directly affects the call center's ability to answer 9-1-1 calls.



J. Wichman advised that they have prepared a letter to the Secretary General of the Canadian Radio-television and Telecommunications Commission to ask that they approach Android and Samsung requesting that they change the software and also work with PSAPs to test these features and obtain feedback before they are released to the public. He also advised that they are using social media at DRPS to educate the public on how to use this new feature on their devices.

Discussion ensued with regards to the importance of educating the public and engaging the Region to use their social media platforms to broadcast the message.

**8. Discussion re: Meeting Schedule and Frequency of Meetings**

Discussion ensued with regards to the need to have five scheduled meetings per year to ensure that the committee meets the mandated four meetings. It was agreed that fifth meeting would help with any transitions; as well as facilitate any discussions regarding budgets. It was confirmed that a fifth meeting is scheduled to take place on November 28, 2023 and that going forward, five meetings per year will be scheduled.

**Other Departments - Comments/Concerns**

a) Comments/Concerns – Regional Council

There were no comments.

b) Comments/Concerns – Durham Police

There were no comments.

c) Comments/Concerns – Fire Departments

There were no comments.

d) Comments/Concerns – Oshawa Central Ambulance Communications Centre

There were no comments.

e) Comments/Concerns – Durham Finance

There were no comments.

f) Comments/Concerns – Region of Durham Paramedic Services

T. Cheseboro advised that the new radios are being installed. He advised that two trucks are done per day so it is taking some time for the province to do the installs. He stated that they are still on the old tower system as that has not yet been upgraded but they are already seeing an improvement in communication due to the new hardware.

**9. Other Business**

There was no other business.

**10. Date of Next Meeting**

The next meeting of the 9-1-1 Management Board will be held on Tuesday, September 26, 2023 at the Regional Municipality of Durham Headquarters, 605 Rossland Road East, Whitby, in Council Chambers.

**11. Adjournment**

Moved by M. Simpson, Seconded by Councillor Garrod,  
(7) That the meeting be adjourned.

CARRIED

The meeting adjourned at 10:15 AM

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G. O'Blenes, Chair

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N. Prasad, Assistant Secretary to  
Council