

The Regional Municipality of Durham - 2024 Fees and Charges Social Services Department – Family Services

Counselling Fee Schedule

Annual Gross Income from all Sources *	Unit	Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
\$0 and \$10,000	/hour	\$5.00	N	D	April 1, 2024	
\$10,001 to \$20,000	/hour	\$15.00	N	D	April 1, 2024	
\$20,001 to \$30,000	/hour	\$25.00	N	D	April 1, 2024	
\$30,001 to \$40,000	/hour	\$35.00	N	D	April 1, 2024	
\$40,001 to \$50,000	/hour	\$45.00	N	D	April 1, 2024	
\$50,001 to \$60,000	/hour	\$55.00	N	D	April 1, 2024	
\$60,001 and \$70,000	/hour	\$65.00	N	D	April 1, 2024	
\$70,001 and \$80,000	/hour	\$75.00	N	D	April 1, 2024	
\$80,001 and \$90,000	/hour	\$85.00	N	D	April 1, 2024	
\$90,001 and \$100,000	/hour	\$100.00	N	D	April 1, 2024	
\$100,001 and \$110,000	/hour	\$115.00	N	D	April 1, 2024	
\$110,001 and above	/hour	\$130.00	N	D	April 1, 2024	

* Based on Gross Family Income minus the current year CRA "Eligible Dependent Tax Credit" deduction to household income, if the household has dependents.

Notes

- Counselling fees will be charged for a 50-minute counselling session and an additional fee will be charged for each 30-minute period thereafter. Pro-rated fees are charged for telephone contact lasting beyond 20 minutes.
- Fees considered too onerous by the client(s), can be appealed through their counsellor to FSD management.
- Clients of Ontario Works are exempt from paying fees to access services.
- Cancellation / Missed Appointment: If appointment is cancelled with counsellor within 24 hours of scheduled appointment, client may be charged/invoiced half of the negotiated fee, except in cases of emergency.

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Other

Description	Unit	Rate \$ Excluding HST	HST Applicable (Y/N)	Invoice (I) / Direct Charge (D)	Effective Date	Notes / Comments
File Disclosure: For clients requesting their own file	Per vetted file	\$25.00	N	D	April 1, 2019	
File Disclosure: For 3rd parties requesting a client file	Per vetted file	\$100.00	N	D	March 1, 2013	
Brief Therapy Report: For 3 rd party requests	Per hour	\$90.00	N	D	December 12, 2007	
Processing of Dishonoured Payments	/payment	\$48.00	N	D	January 1, 2019	Report 2018-COW-178